

# **Critical Thinking for Investigators**

**Delivered in partnership with:** 

COUNCIL OF PROFESSIONAL INVESTIGATORS ONTARIO

Knowledge Powered by Intelligence™

# March 21-22, 2022 | Remote Delivery | 1000-1800 EDT (1400-2200 UTC)

In an age of time compression and information overload of varying quality, critical thinking skills are more important than ever for the practitioner. Optimal thinking processes impact all stages of intelligence and investigation, from observation, collection and analysis, through to decisions, communication and professional effectiveness.

While we are called upon to use our critical and logical thinking skills on a daily basis, most of us have done so without a careful examination of our thinking processes (cognition) and the development of higher awareness of those processes (metacognition.)

Broadcast-quality, and remotely delivered, this course employs an engaging, teaching approach that sets up all learning styles for success. This two-day introduction to critical thinking will give practitioners a foundation in critical thinking that is immediately applicable to their work.

In this course, tools and approaches to optimize mental processes will be discussed and practitioners will come away with an enhanced understanding of how their own personality and habits of mind influence the collection and processing of information.

This sought after course will provide opportunities to engage with other practitioners in roundtable discussion and employs real-world examples to reinforce core concepts.

# LEARN ABOUT

- Development of critical thinking theory and concepts
- Factors that enhance and impede thought processes
- Exercises to develop metacognition and enhanced awareness
- Optimizing cognitive management during work flows
- Managing thought processes in high pressure environments
- Cultivating focus and managing distractions in thought processes
- Understanding and minimizing the impact of heuristics and cognitive bias on investigations
- Critical evaluation of internet sources
- Attention ruptures and attention residue, and identifying opportunities to mitigate these impacts on cognitive processing
- Avoiding common investigative failures and short comings
- Producing valid and sound inductive and deductive arguments to support analysis, decisions and communicate effectively
- The brain science of creative and divergent thinkers
- Uncovering ones own implicit assumptions through Harvard University's Project Implicit self-assessment
- Accessing the creative problem-solving power of unconscious cognition
- Tactical thinking tools for implementation of critical thinking
- Strategies for fostering critical thinking environments
- Techniques to mitigate the limitations of working memory and cognitive overload
- Tactical tools for implementing critical thinking at all stages of a tasking
- Placing core critical thinking strategies at each stage of an investigation
- Best practices and tips from experienced intelligence and investigative practitioners

# WHO BENEFITS?

- Investigators
- Analysts
- Researchers
- Journalists
- Law Enforcement
- Government Officers
- Public Safety & Security Professionals
- Legal Practitioners
- Information Specialists
- Business Managers
- Competitive Intelligence
  Professionals
- Petrochemical & Pharmaceutical Reps
- Manufacturing & Marketing Professionals
- Regulatory & Compliance
  Professionals
- Finance Professionals
- Insurance Providers
- Fraud & AML Examiners
- Human Resource Managers
- Loss Prevention Officers
- Debt Collectors
- Non-Profit Organizations

# PRICE

#### CPIO Members: \$449.99\*

plus tax

#### Non-Members: \$499.99 plus tax

\*Limited seats available.

#### Includes:

- Two-day studio-quality, live streaming, interactive training
- Multiple expert instructors
- Comprehensive collection of downloadable training materials
- Special access to select OSINT resources
- Certificate of completion
- 16 CPE Credits (CPIO Members) upon passing exam

## **3 WAYS TO REGISTER**

- Register online here
- Email your details and training needs to training@toddington.com
- Call us at 604-468-9222

# TRAINING DELIVERY

This training will be delivered remotely via the **Zoom** video conference platform on: **March 21-22, 2022 (1000-**

1800 EDT |1400-2200 UTC).

# **TECHNICAL REQUIREMENTS**

Participants will require access to the internet, as well as a computer that is capable of accessing the internet and installing/downloading basic software for the course. Participants can be provided with a list of software to be downloaded in advance of the course upon request.

## **ABOUT TII**

We are **thought leaders** who, since 1997, have been developing and delivering internationally acclaimed training products specific to the needs of our clients, in both public and private sectors.

As experts in Open Source Intelligence (OSINT), we are a multi-disciplinary, international team of seasoned professionals with extensive experience in frontline intelligence and investigative operations.

We are committed to the principles of **knowledge**, **integrity**, and **excellence** in everything we do. We are passionate and innovative educators who deliver highly-acclaimed, world-class training programs that provide direct and tangible benefit to our clients across their entire organization.

From law enforcement and the intelligence community, to military and government agencies within the Five Eyes and beyond, from financial institutions and manufacturers, to petrochemical and pharmaceutical corporations within the Fortune 500, we listen to our clients and provide innovative training solutions specific to their needs.

As professional facilitators, we provide outstanding customer experiences that inspire, enlighten, and stimulate. We foster creative solutions for complex problems, while working within defined policy and legislative frameworks.

For over two decades, we have delivered training to tens of thousands of students in various formats, on every major continent. Our continued international reach exposes us to a myriad of practices, and as we impart knowledge, we also learn from our clients and use what we learn to continually innovate and improve.

We are **passionate** about educating, innovating, and helping our clients reach new levels of success, and most importantly, we believe in using what we know to make the world a safer place.

# Access Our Database of Over 2.000 FREE Resources

# **COURSE TERMS & CONDITIONS**

- 1. Three or more delegates from the same company are entitled to a 10% discount.
- 2. Registrations are confirmed with written confirmation via email. Should the delegate not receive an email, it is the delegate's responsibility to contact TII to confirm their registration.
- 3. Payment must be received in full in advance of the course.
- 4. Cancellations received 30 days before the course date will receive a refund, less a \$50 administration fee. After this date, the full fee must be paid, but substitutions may be made at any time.
- 5. TII reserves the right to cancel or change course dates, instructors, content, or conditions without prior notice.

Disclaimer: Please note that our courses do NOT provide guidance on law and legislation in relation to information gathered during the course of an online investigation. Please ensure that you are familiar with appropriate legislation governing collection, analysis, dissemination, and storage of information obtained online relating to individuals, groups, and organizations prior to proceeding with any online investigation.

Toddington International Inc. accepts no responsibility for instructions contained within the course material which are applied inappropriately or contrary to the law, legislation, or guidelines governing your organization, country, or region.

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In a world where uncertainty is sometimes the only certainty, and accelerating change is the norm, we recognize that success depends not just on technical best practices and the application of best-of-breed products, superior critical thinking skills, in addition to effective logical and creative thought processes, are essential to achieve maximum benefit and avoid failure.

Utilizing proven adult learning principles, and with an approach that is always flexible, our curricula incorporates not just best practices, but key behavioural science elements essential for the success of our clients.

- David Toddington, Founder & CEO

Call: +1.604.468.9222 Email: training@toddington.com